

Reservations: 800-253-7328 Business: 801-261-1789 Telefax: 801-268-1193

Guest Protocols for COVID-19 (Updated 7-7-20)

Each participant must bring their own face covering(s) (masks) and hand sanitizer

Before Arrival – Pre-Trip Questionnaire

PLEASE NOTE: 4-5 days prior to the rafting trip, a "Guest Covid-19 Symptom Screening Questionnaire" will be emailed to each person going on the trip. It must be filled out and returned to us by the deadline. If we do not receive the completed questionnaire, you will not be allowed to go on the trip.

Evening Pre-Trip Orientation in Las Vegas:

- Cloth face coverings are mandated in public spaces in Nevada. Everyone present at the orientation is required to wear a cloth face covering and follow mask requirements set forth by the state of Nevada
- Guests will be asked to wash and/or sanitize hands before coming to the meeting.
- Sanitizer will be available during the meeting.
- Please practice social distancing of at least six feet per group traveling together.
- Minimize any physical contact no hand shaking, hugs, etc.
- If possible, we will hold the orientation meeting outdoors as opposed to inside.

Morning Departure from Las Vegas to Lees Ferry:

- Prior to the bus departure from Las Vegas, orientation staff will administer guest screening including:
 - Verbal Symptom Questionnaire (Have you developed any symptoms since you completed the "Guest COVD-19 Symptom Screening Questionnaire")?
 - Temperature check using a no-touch infrared thermometer.
 - Cloth face coverings are required during transport to Lees Ferry.
- Passengers must wash or sanitize their hands prior to departure.
- Please wear your face mask while lining up to get on the bus.
- Social distancing is encouraged during bus loading and all other phases of transport.
- Groups traveling together should sit together.
- Hand sanitizer will be available at all times on the bus.

On-River Daily Symptom Check:

All trip participants, including guides, will be asked the symptom questionnaire and have their temperature checked daily.

While on the River, Guests will be Asked:

- Please bring your own mask and hand sanitizer to keep on hand.
- Wash and/or sanitize your hands frequently, properly and throughout the day. Soap and hand sanitizer will be available on every boat.
- Try not to touch your face. If you do, wash or sanitize your hands.
- Cough or sneeze into your elbow.
- Try to maintain 6 feet of distance where possible. In camp, during meal service, on hikes, etc.
- Be aware of social distancing. No hand shakes, hugs or other non-essential physical contact.
- Masks are discretionary unless otherwise determined by the trip leader.
- Guests will be asked to sanitize hands before getting on the boat for departure.
- You must wash your hands before <u>and</u> after using the restroom.
- You must wash your hands before **and** after meals.
- Whenever refilling individual water bottles, hands must be washed or sanitized first. Hand sanitizer will be accessible on the boat and at camp.
- Your Guide(s) will brief you on hygiene and sanitation practices.
- Guests should report any illness they may develop during the trip to the trip leader immediately, especially if sick with a fever, cough, muscle aches and pains, sudden changes in smell or taste, sore throat, and/or shortness of breath.

End of Trip

- Cloth face coverings are required for bus transport back to Las Vegas.
- Hand sanitizer will be available at all times on the bus.
- Please sanitize your hands as you board the bus/van.
- Social distancing is encouraged during bus loading and all other phases of transport.
- Groups traveling together should sit together.

NATIONAL PARK SERVICE PUBLIC HEALTH SERVICE NOTICE

In accordance with the recommendations of the CDC, people at higher risk for severe illness from COVID-19 **SHOULD NOT GO** on backcountry trips. High risk individuals include, but are not limited to people with the following conditions:

- Over 65 years of age
- Chronic lung disease or moderate to severe asthma
- Severely obese
- Diabetes, chronic kidney disease, or undergoing dialysis
- Liver disease
- Other immunocompromised individuals (HIV, undergoing cancer treatment, or other underlying medical conditions)